



## Year 2000

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### Schenker AG

Schenker AG, as a 100% subsidiary of Stinnes, which is wholly owned by VEBA, is supported by the Y2K-projects of the parent companies. VEBA controls the Y2K-progress of companies belonging to the group using a specially developed checklist, which documents the Y2K-status. These data are consolidated and evaluated by VEBA. Continuous monitoring and review ensures that suitable controlling and correction measures can be taken in time. The steering committee, consisting of all responsible members of the managing board and the project leaders, meets monthly and co-ordinates the further steps at company level.

Schenker AG started activities and projects to overcome the year 2000 problem a long time ago. So the non-Y2K-compliant systems have already been adjusted or changed in some subsidiaries in the last years. These and all further measures are of highest priority and are accompanied, supported and controlled on site by our own project team in the head office.

In the Schenker Company, every single country manager is personally responsible for the Y2K-compliance of all systems in their organization. This applies for business applications and hardware as well as for technical systems. Nearly 1,000 branches are to be checked in about 100 countries. Of course our suppliers, business partners and in some cases customers are included, as long as their products influence the operative processes of Schenker AG.

For standard applications, that are in use world-wide for air-freight, sea-freight, land transport, logistics, financial account etc. the IT-management of Schenker head office itself has taken over the responsibility for year 2000 as in many cases these systems are purchased, developed and supported centrally.

We are doing everything in our power to ensure the Y2K-compliance of our systems in order to avoid loss of performance or functionality both for our customers and partners as well as ourselves.

### Schenker USA

Internal to our systems, dates are stored as integer numbers or as date values with the year expressed as 4 digits. At this time, none of our operating systems, databases, or application programs incorporate dates stored in a two-digit year format. All processing systems are leap year aware and all date-based calculations are tested and expected to retain integrity prior to, on and after 12/31/1999.

We have assessed the risk and potential impact from the Y2K and brought focus onto each specific area of risk. Hardware, firmware, software, logical structures and communications & trading partner issues are being individually

addressed via equipment upgrade or replacement, software and O/S patch applications, desktop application patch or revision, conversion and audit. Special care is being taken to identify all risks including telecommunications hardware and software, PBXs, voicemail, data-communications hardware and software routers, firm/software revisions, security & access, etc. Two digit dates have been removed from virtually all business applications for some time or were never present. Collection and indexing of vendor and partner plans, certifications and statements is being rigorously pursued and achieved. Worldwide Y2K efforts are expected to be completed on time.

It is our policy not to disclose other corporation's press-releases or statements in this context, however extreme care is being taken in evaluating and monitoring the Y2K efforts of critical service providers (Air-Lines, Steamships, service-bureaus, networks, etc.).

Schenker USA has successfully completed **Y2K testing** with US Customs.

Should you have any questions regarding this or any other topic please feel free to contact me at: [Y2K@schenkerusa.com](mailto:Y2K@schenkerusa.com)

Best regards,

John DeBenedette

Director, Information Technology

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## Year 2000 Test Results

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The following written statement explains how Schenker prepares for the computer problems expected after 12/31/1999.

Schenker conducted testing with US Customs according to the Y2K Test Plan issued by U.S. Customs during the week of June 14, 1999.

### June 11 1999:

Configuration of test system using the various elements provided by US Customs. These included set up of the customer master file, carrier codes, ACH payer unit numbers, adjustments of expiration dates for bonds, power of attorney, Harmonized TSUSA files, and the JCL and logon requirements on our test system.

### June 14 1999:

The system date was set to 12/31/1999. 9 entries were prepared according to US Customs specifications, entry summary queries and quota queries were also prepared and queued for transmission.

At first, Customs could not receive our transmissions due to a communications issue. This was resolved during the course of the day by the communications group and was unrelated to Y2K issues.

### June 15 1999:

The system date was set to 01/01/2000. Prepared the same entries and queries for Customs, using new file and entry numbers. Queued for transmission.

After receipt of transmission by Customs, the entries could not be processed by Customs due to the JCL showing a "01" in the header. During the day, Customs realized that this was a flag for multi-location filers, and they adjusted their test system accordingly.

Another issue appeared regarding the broker's reference field containing a "." (Period). Customs later realized that this is in a "free text" field, and is acceptable.

### June 16, 1999:

The system date was set to 02/29/2000. Again we prepared the entries and queries as specified, using new file and entry numbers and queued them for transmission.

Once transmitted to Customs, entry and query results were transmitted back to us and we printed the ABI messages without any problem. Entries processed exactly as on the "live" system. Queries also processed without problems.

There were several entries rejected for various reasons.

Customs requested that we test a corrective transmission, even though this was not required in the Test Plan. The correction of the entries in reject status was processed without problem.

Customs returned to us ACH Statements, which we printed without any problems.

June 17 1999:

The system date was set to 03/01/2000. Again we prepared the entries and queries as specified, using new file and entry numbers and queued them for transmission.

All entries and queries processed correctly, messages and responses were retrieved without any problems including ACH statements.

June 18 1999:

The system date was set to 01/01/2001. Again we prepared the entries and queries as specified, using new file and entry numbers and queued them for transmission.

All entries and queries processed correctly, messages and responses were retrieved without any problems including ACH statements.

Summary:

After resolution of a small connectivity issue, Y2K testing with US Customs went like clockwork and was completely successful. US Customs will not give out any statement, certificate or other document regarding participation in Y2K testing. Mr. Joe Heath was the ABI representative assigned to test Y2K with Schenker International.

**BACK**

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